

User Satisfaction Survey – 2025

Network for the Study of Mycological Diversity – Fungi Information System (SIF)

Participation

- **20 questionnaires completed**
- **Data collection period:** 1–26 December 2025 (reference year: 2025)

Ratings (scale 1–4)

- **Overall satisfaction**
 - Very satisfactory (4): 9 responses (45%)
 - Satisfactory (3): 9 responses (45%)
 - Barely satisfactory (2): 2 responses (10%)
- Unsatisfactory (1): 0
 - ➔ **90% of users expressed a positive evaluation** (satisfactory or very satisfactory).

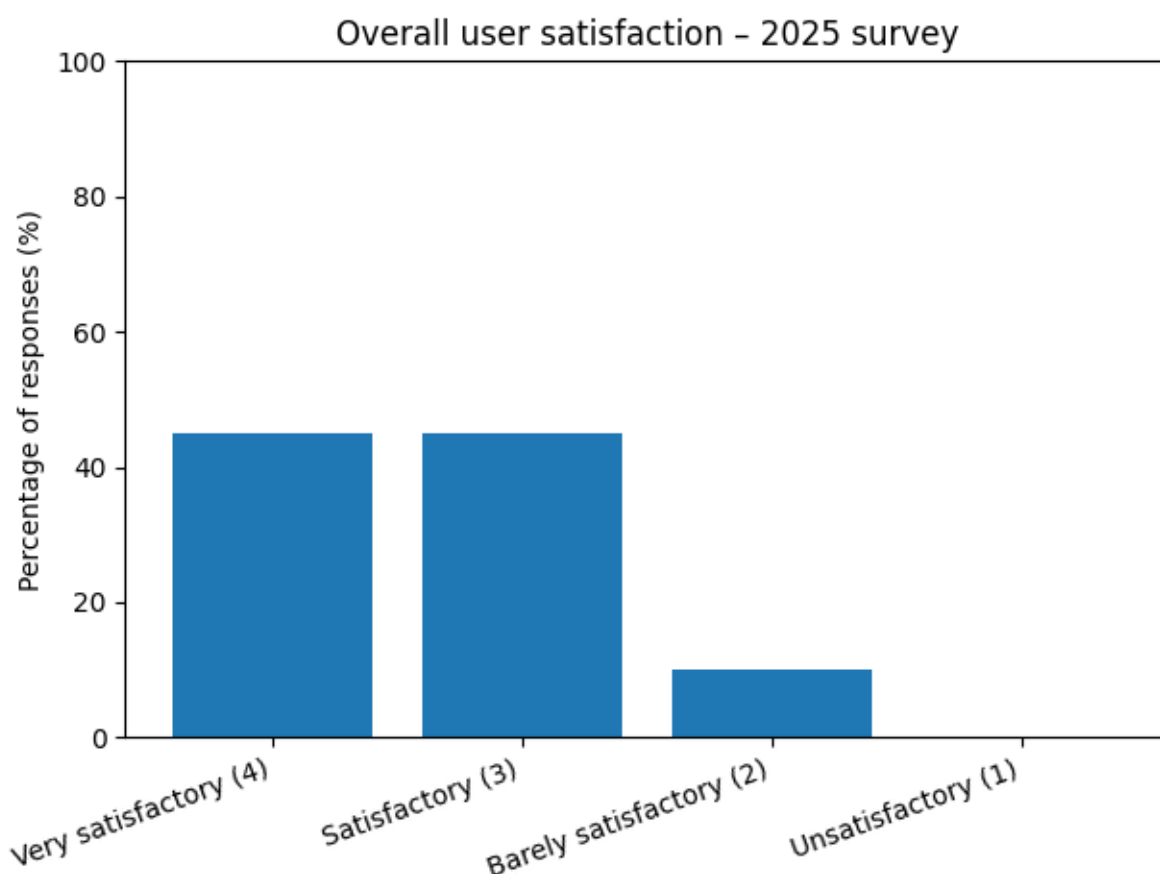


Figure 1 – Overall user satisfaction (percentages)

Percentage distribution of ratings expressed by users of the Fungi Information System (SIF) in the satisfaction survey for the year 2025.

Most appreciated aspects

- availability and expertise of staff;
- compliance with response times;
- overall quality of the service and the information provided.

Critical issues and suggestions

- simplification and speeding up of data entry procedures in the SIF;
- enhancement of data search and consultation functionalities;
- strengthening support for genetic analyses and collaborations with specialized laboratories.

Conclusions

Overall, the survey highlights a high level of user satisfaction and confirms the role of the Fungi Information System as a national reference tool. The suggestions collected will provide a concrete basis for guiding future developments of the service, with the aim of further improving its effectiveness, usability, and scientific value.